GOVERNMENT OF INDIA
COMMUNICATIONS
LOK SABHA

UNSTARRED QUESTION NO:1227
ANSWERED ON:30.07.2001
TELEPHONE DUES
ARUN KUMAR

Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether a large number of telephone subscribers of Gaya telecom circle in Bihar who are yet to pay pending dues to the Bharat Sanchar Nigam Limited (BSNL);

(b) if so, the details thereof as on date, district-wise; and

(c) the steps taken by the BSNL to recover the said dues from the defaulter subscribers?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS (SHRI TAPAN SIKDAR)

(a) About 1/5th of total subscribers of Gaya Telephone District in Bihar had yet to pay pending dues to Bharat Sanchar Nigam Limited as on 30.6.2001.

(b) The details as on 30.6.2001, are given below:-

Name of District	Number of subscribers	Amount in lakhs of rupees
Jehanabad	1464	133
Aurangabad	1610	140
Nawada	1631	141
Gaya	3319	267
Total	8024	681(say 6.8 crores)

(c) The steps taken by BSNL to recover the dues include the following:-

i) Targets for liquidation of outstandings are set by the Corporate office and performance of field units monitored against them.
ii) Incentive is paid to staff for early recovery of outstandings.
iii) High Power Committees and liquidation Boards have been set up in the circles for early liquidation of outstandings.
iv) Collection efficiency of Circles is monitored by BSNL Headquarter each month.
v) The units are pursuaded to apply correct tariffs, issue bills promptly and disconnect telephones of defaulters for non-payment as per prescribed procedure.